



Stable Families, Healthy Community

Streamlined Common Eligibility

Goal

- Connect families and individuals to all available resources by streamlining eligibility determination for services.

Scope of Work

- Establish Common Eligibility Team as a CAN Implementation Team to work together to streamline eligibility determination across agencies using existing technology that provides virtual access to customer information.
- Conduct inventory of criteria and customer information commonly used by agencies to determine eligibility.
- Develop plan for establishing virtual access to information that can be used by local agencies to determine eligibility and auto-populate application forms.
- Consider tools that case managers and customers can use to self-determine potential eligibility for range of services.

Deliverables

- Inventory of eligibility criteria and customer information used by organizations that determine eligibility with analysis of commonalities.
- Plan for developing virtual access to information for eligibility determination.



Stable Families, Healthy Community: *Streamlined Common Eligibility*

Feb 1 *3 to 4:30 pm at United Way	SCE Team	<i>Common Eligibility (CE)</i> work group reviews goals, scope of work, and deliverables; begins determining process ; and identifies additional organizations to include in process.
March 1*	SCE Team	Team meets to finalize process for approval by the CAN Board.
March 12 - 1 to 3 pm at City Hall	CAN Board	CAN Board considers for approval proposed process.
May 3*; June 7*	SCE Team	Team meets to review data and work on next steps.
July 9	CAN Board	Update on inventory.
August 2*	SCE Team	Team meets to follow-up/prepare for progress report to Board.
Sept. 10	CAN Board	CE Team presents progress report to Board.
October ?	Retreat	Progress and/or draft plan shared at CAN Retreat.
Nov. 1*	SCE Team	Team meets to refine plan based on retreat feedback.
Dec. 8*	SCE Team	Team meets to finalize plan to propose to Board.
Dec. 10	CAN Board	CE Team presents plan. Next steps considered, e.g. joint board resolutions, implementation, etc.