

Month	Total Monthly Hotline Calls
April, 2007	14
May	6
June	18
July	18
August	14
September	8
October	11
November	6
December	2
January	5
February	14
March	16
April, 2008	17
<b>2007-2008 Year-to-date Total:</b>	<b>149</b>

Top 3 Services Requested	Year-to-date calls
Adult Basic Education	9
ESOL	116
GED Prep	19
<b>Total calls</b>	<b>144</b>

### Client Demographic Profile 2007-2008

Age group	Number of Callers
18 & under	3
18-25	26
26-45	68
46-65	6
66+	3
<b>Not Reported</b>	<b>43</b>
<b>Total Callers</b>	<b>149</b>

Gender	Number of Callers
Female	78
Male	45
<b>Not Reported</b>	<b>26</b>
<b>Total</b>	<b>149</b>

Ethnicity	Number of Callers
African American	2
Alaskan or Hawaiian	1
Asian	4
European	2
Hispanic	79
Other	4

White	6
<b>Not Reported</b>	<b>51</b>
<b>Total Callers</b>	<b>149</b>